

Dear parent/carer,

You've helped us once before and we really hope you will do it again. We really need to hear your views and experiences about SEND services and support in Norfolk.

Your help last year provided us with a huge amount of valuable information which we've shared widely with lots of organisations across the county. [You can read more about the actions that have been taken as a result.](#)

We would hugely appreciate it if you would once again give 15 minutes of your time to fill in our 2023 survey.

This is another great chance for you to tell the organisations responsible for SEND in the county what you think and whether you've noticed any improvements or changes in the last year. It's also an opportunity to tell us about which issues matter most to you right now.

Once again, the survey has lots of multiple choices so you can fill it in quickly and easily, but there are also opportunities for you to tell us more if you want to.

It can be completed anonymously. The questions cover everything from education, EHCPs, health, social care, and wider support. They have been put together by a partnership of professionals and parent/carer representatives.

The survey is split into three versions:

- children and young people with SEND (aimed at children and young people aged from eight to 25, but younger children are also welcomed to complete it or be supported to fill in the survey themselves)
- parents/carers of CYP aged 0–25 (parents and carers can complete a survey for every child with SEND in their family)
- SEND professionals

It's really important we hear from as many people as possible, so we can use all the information to plan for improvements for the rest of 2023 and beyond.

[The survey can be found on the Norfolk SEND Local Offer website](#) and is open from Tuesday 9 May to 5pm on Friday 30 June.

Thank you so much for your time and your responses.

Michael Bateman

Assistant Director of SEND Strategic Improvement and Early Effectiveness